

DMH

Placemat Initiatives



Missouri Department of
MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of Mental Health

Fiscal Year 26 Placemat



Capacity and Infrastructure

- Complete Planning and Design Phase for new behavioral health hospital in Kansas City; Begin Pre-construction Phase.
- Implement strategies to improve the effectiveness of the pre-trial competency-related referral processes.
- Increase number of individuals successfully restored to competency.
- Establish billable service for individuals served in DBH-DD partnership reconceptualization beds

Children's Services and Supports

- Expand local Systems of Care across the remaining 70 counties
- Develop formal transition plan with Department of Social Services for children aging out of Children's Division.
- Develop internal processes to triage and case manage high needs individuals.

Quality Outcomes

- Complete phase 2 of Electronic Long-Term Services and Supports (eLTSS) project
- Develop and implement department wide strategy to improve safety and foster safe environments for staff and clients.
- Redesign Department Dashboard and process to review information.
- Electronic Health Record (EHR) Go Live.
- Prepare DMH systems for the Missouri Vital Enterprise Resource System (MOVERS) implementation.

Well-being and Self-Sufficiency

- Develop a preventative and treatment strategy for behavioral addictions including gaming and gambling.
- Revise and optimize the substance use disorder treatment model to align with practices consistent with the most recent national guidelines.
- Mature Value Based Payment for Employment Service to incentivize outcomes.

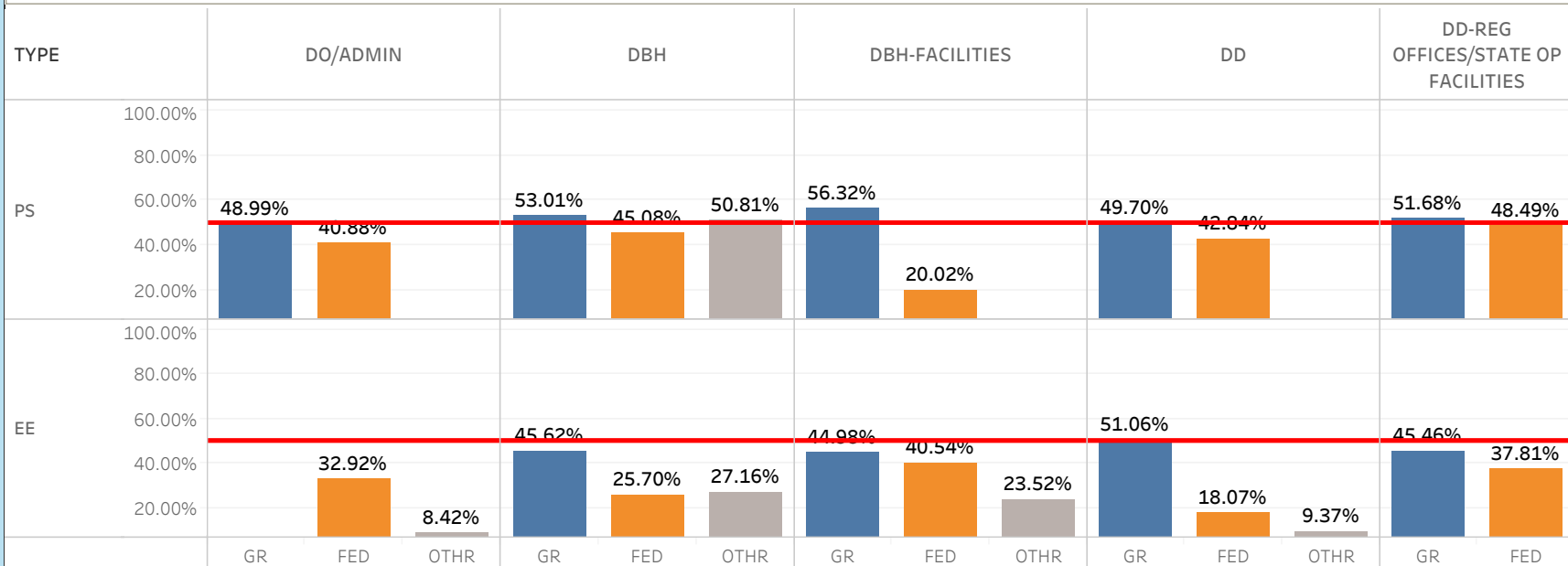
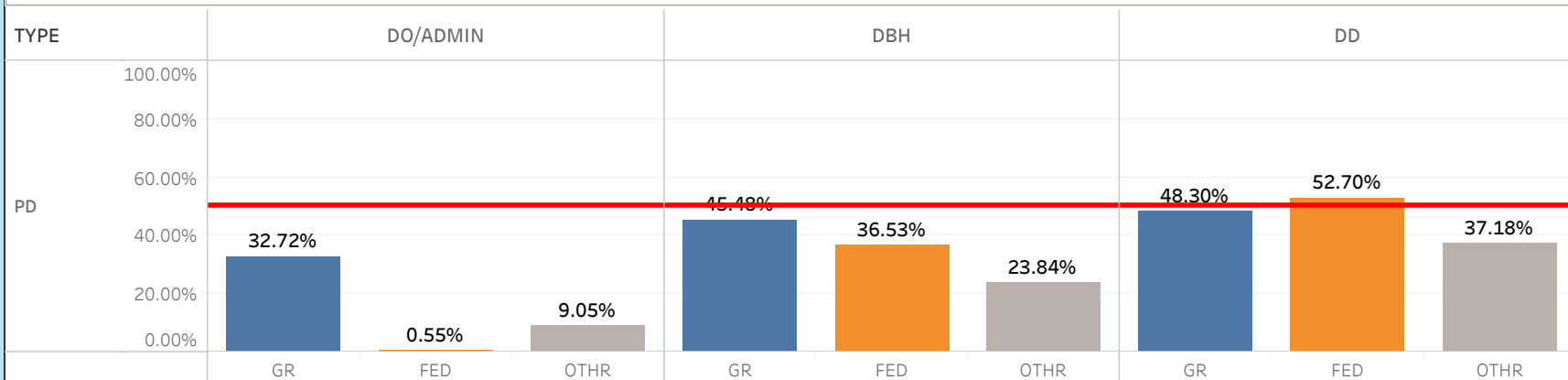
Workforce

- Optimize and standardize payroll practices.
- Design, develop, and launch new supervisor training program.
- Expand direct support professional (DSP) apprenticeship program to all DD state operated facilities.
- Finalize development and launch of mental health and intellectual and developmental disabilities care track for high schoolers.

Budget Expended

ARPA Projects &
Expenditures**Expenditures by Division as of December 31, 2025** *For Budget Year FY26

Budget Percent to Date: 50%

Personal Services and Expense & Equipment**Program Expenditures**

Budget Expended

ARPA Projects &
Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	100%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	85%
DBH Group Home and Cottage ADA Compliance Transformation	72%
Electronic Health Records System	74%
FQHC/CBHO/CMHC Capital Improvements	96%
Inpatient Children's Acute Psychiatric Hospital	97%
Recovery Lighthouse, Inc Repair and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Percent of ARPA Project Expenditures Paid

All ARPA Funds are obligated

ARPA Project Name	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	99%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	27%
DBH Group Home and Cottage ADA Compliance Transformation	43%
Electronic Health Records System	52%
FQHC/CBHO/CMHC Capital Improvements	82%
Inpatient Children's Acute Psychiatric Hospital	86%
Recovery Lighthouse, Inc Repair and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

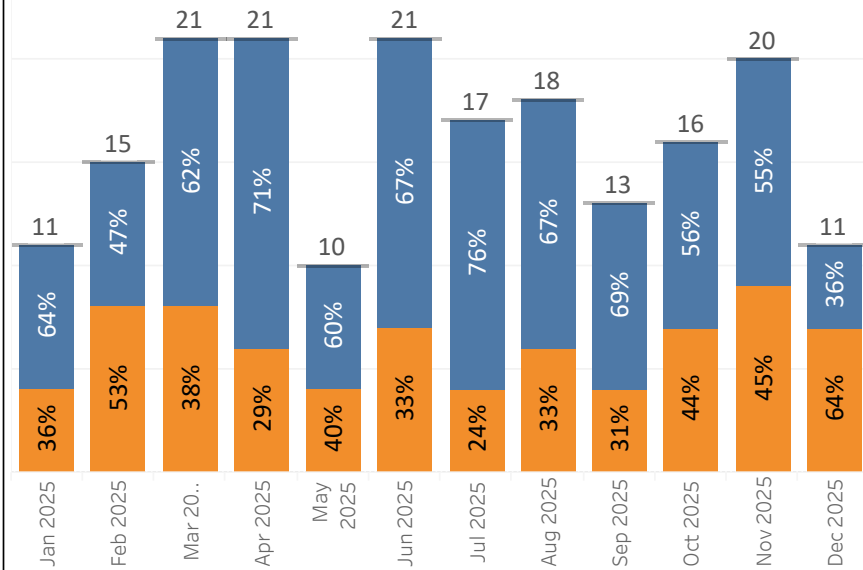
© 2026 Mapbox © OpenStreetMap

Month	2024			2025											
	Q4	Q1	Q2	Q3	Q4										
Oct	23	40	40	47	54										
Nov	31	26	37	28	28										
Dec	40	43	36	38	38										
Jan	4	1	3	2	2										
Feb	2	5	2	3	2										
Mar	2	2	2	2	2										
Apr	2	2	2	2	2										
May	2	2	2	2	2										
Jun	2	2	2	2	2										
Jul	2	2	2	2	2										
Aug	2	2	2	2	2										
Sep	2	2	2	2	2										

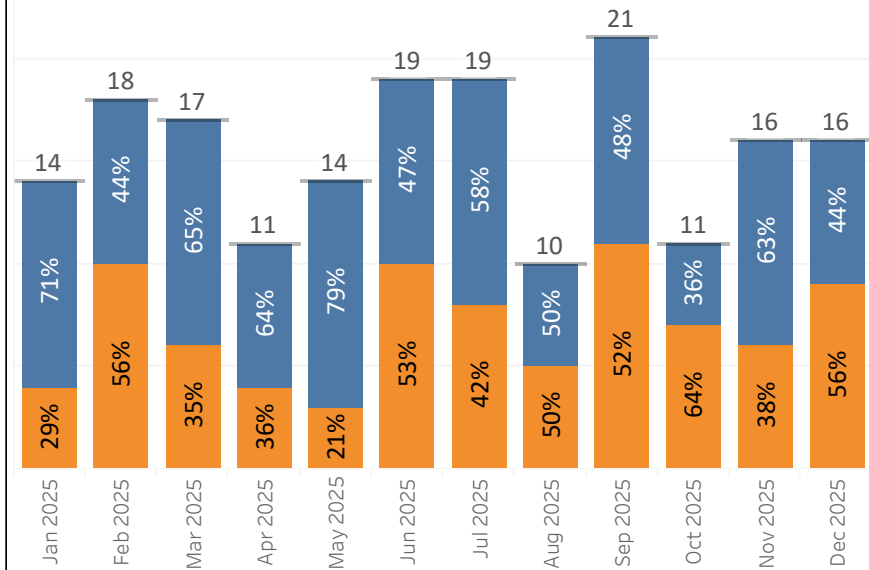
2024			2025											
Q4			Q1			Q2			Q3			Q4		
Month	Actual	Target	Month	Actual	Target	Month	Actual	Target	Month	Actual	Target	Month	Actual	Target
Oct	17	8	Jan	28	15	Apr	37	8	Jul	36		Oct	50	6
Nov	30		Feb	19	8	M..	32	8	Aug	44	6	Nov	25	5
Dec	41		Mar	42		Jun	31	7	Sep	25	7	Dec	27	13

Category	Month	Days	Cases
DBH	December 2025	29.5 Days	13 Cases
DD	December 2025	26.5 Days	27 Cases
Grand Total		27.5 Days	40 Cases

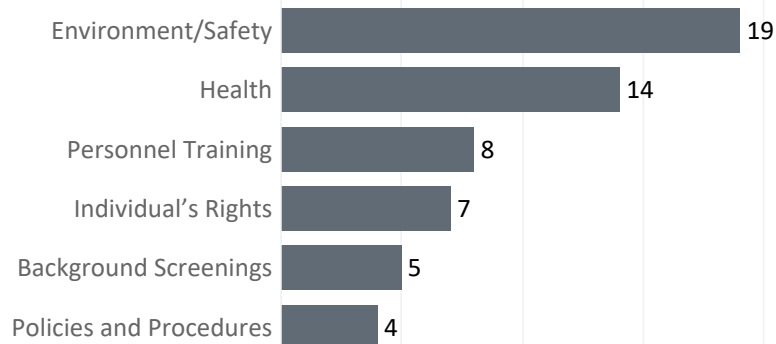
Number of Certification Surveys

Plan of Correction?
Yes
No

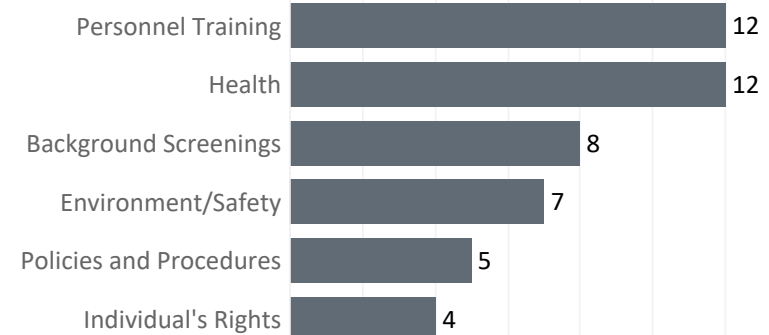
Number of Licensure Survey

Plan of Correction?
Yes
NoCertification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area



HCBS Waiver
Services

Well-being and
Self-Sufficiency

Capacity and
Infrastructure

Capacity and
Infrastructure

Capacity and
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver

Waiver Type	Aug 2025	Sep 2025	Oct 2025	Nov 2025	Dec 2025
Community	6,913	6,898	7,001	7,070	7,068
Comprehensive	9,024	9,047	9,053	9,053	9,052
Lopez	319	320	319	319	316
Partnership	1,112	1,119	1,112	1,112	1,109
Grand Total	17,368	17,384	17,485	17,554	17,545

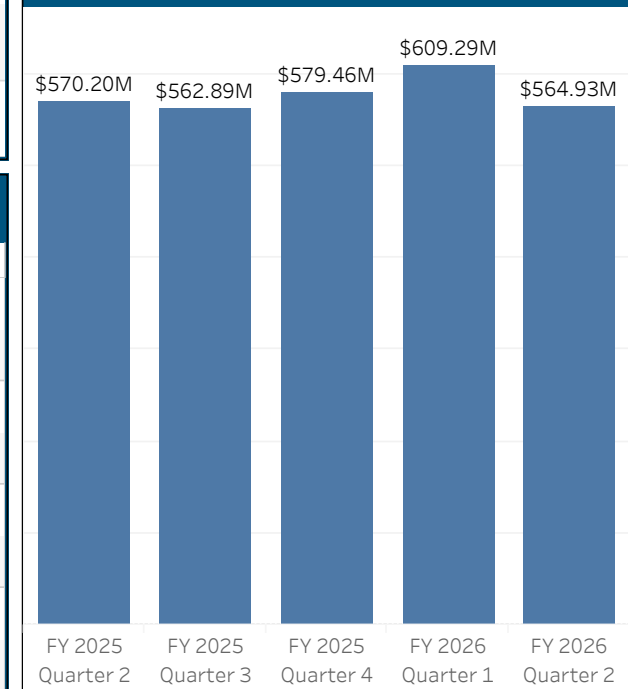
Waiver Waiting List

In Home	Residential
256	29

Expenditures by Waiver

		FY 2025 Q3	FY 2025 Q4	FY 2026 Q1	FY 2026 Q2
Community	Average Expenditures Per Person	\$13,308	\$13,307	\$14,836	\$11,644
	Total Paid	\$81.14M	\$82.01M	\$95.10M	\$75.37M
Comprehensive	Average Expenditures Per Person	\$54,919	\$56,419	\$57,697	\$54,644
	Total Paid	\$481.75M	\$497.45M	\$514.20M	\$489.55M
MO CDD	Average Expenditures Per Person	\$7,101	\$6,297	\$8,595	\$5,938
	Total Paid	\$1.97M	\$1.73M	\$2.39M	\$1.56M
Partnership for Hope	Average Expenditures Per Person	\$1,401	\$1,460	\$1,619	\$1,198
	Total Paid	\$1.26M	\$1.29M	\$1.42M	\$1.01M

Waiver Expenditures Over Time



Expenditures as of 12/26/2025 10:22:14 AM

FY: Fiscal Year starts on July 1

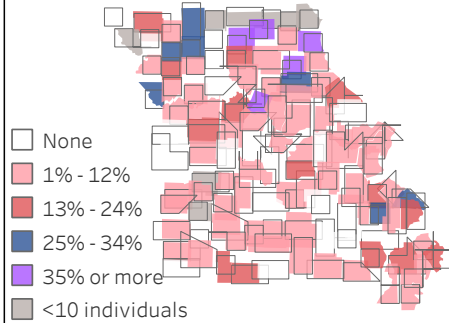


Independence/ Self-Sufficiency

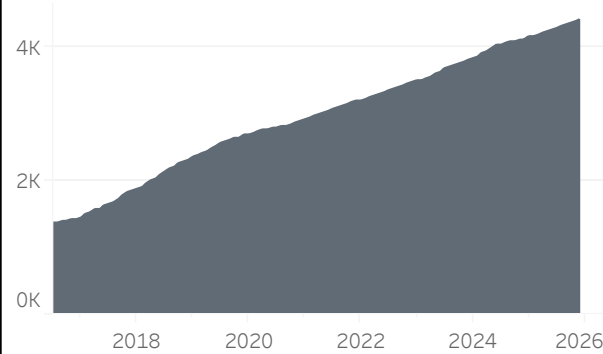
Employment Services

December 2025

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



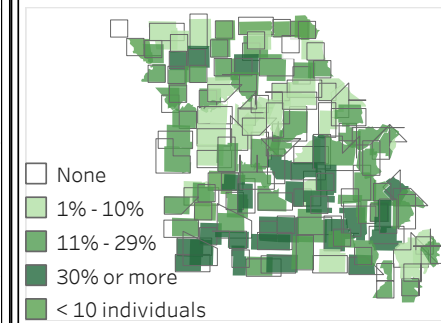
Cumulative Number of Consumers with an Employment Service Authorization



Self Directed Services

December 2025

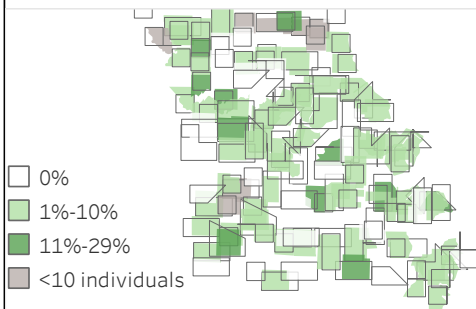
Individuals using Self-Directed Services (SDS)
Best practice goal is 23%



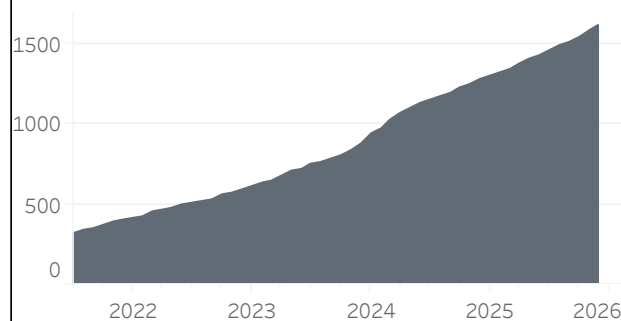
Universal Design and Assistive Technology

December 2025

% of Individuals with a Waiver authorized for technology (Assistive Technology or Remote Supports)



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistanes, and Trainings

Program Type	Oct 25
Assistive Technology	3
Environmental Accessibility Adaptions	23
Remote Supports	1
Specialized Medical Equipment	3

HCBS Waiver
Services

Well-being and
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Infrastructure

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

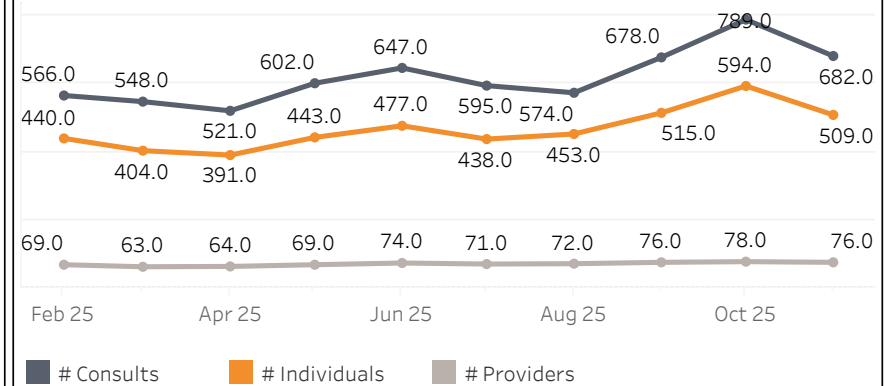
Timely Annual Budgets by Region

	October 2025	November 2025	December 2025
Albany	80.70%	69.39%	77.36%
Central Missouri	81.52%	84.34%	88.38%
Hannibal	73.24%	78.12%	83.67%
Joplin	77.54%	85.04%	83.33%
Kansas City	61.18%	67.09%	72.28%
Kirkville	64.29%	66.67%	82.76%
Poplar Bluff	88.16%	94.12%	94.94%
Rolla	90.53%	87.92%	89.08%
Sikeston	61.62%	46.79%	58.43%
Springfield	70.85%	65.28%	77.37%
St Louis	66.45%	67.70%	71.09%

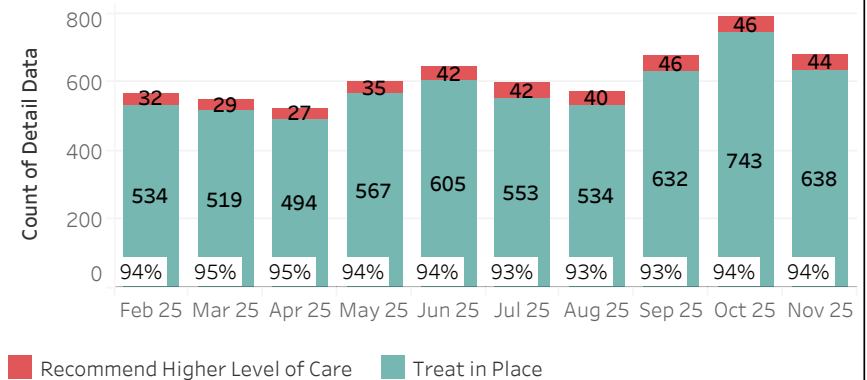
■ Late
■ OnTime

Health Assessment and Coordination

Usage



Consults that Deflected Emergency Care



HCBS Waiver
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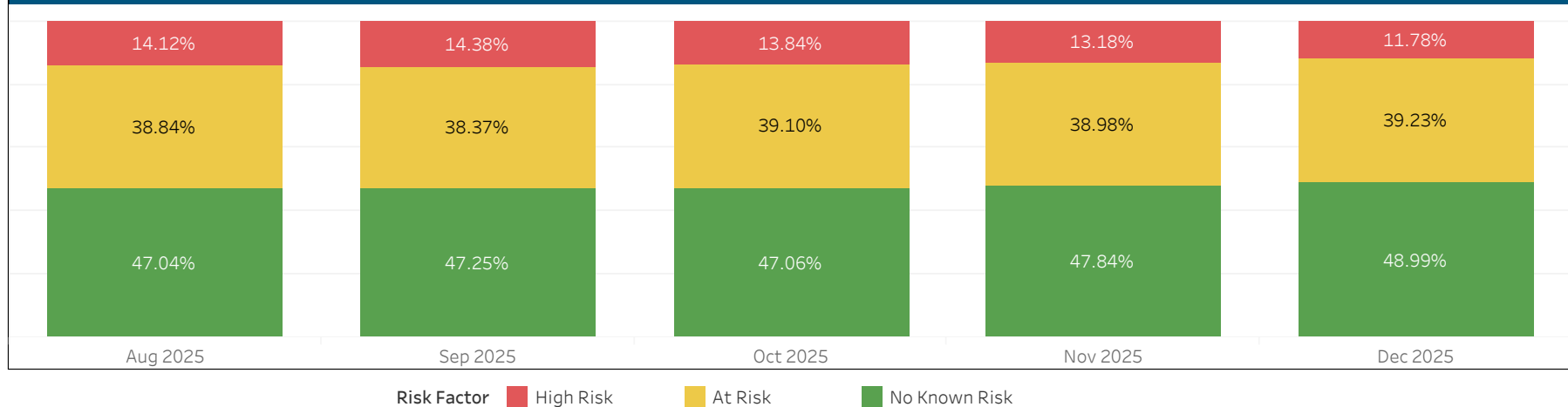
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

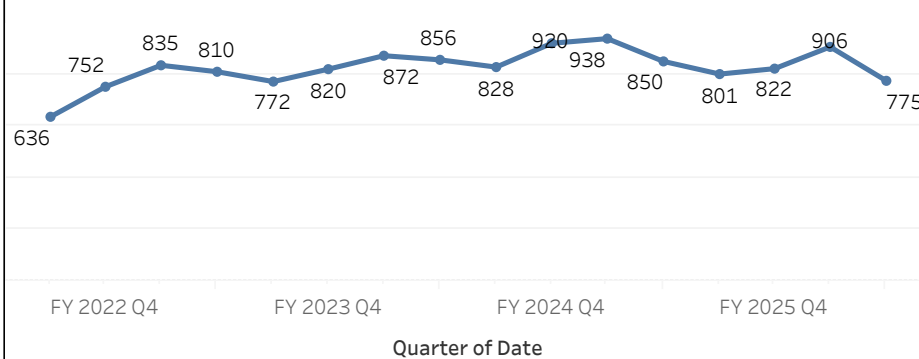


Residential Placement

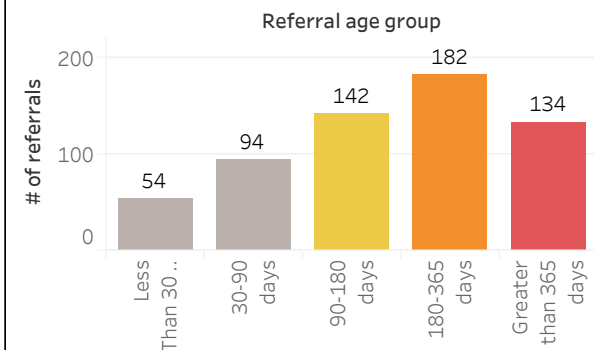
Number of Open Residential Consumer Referrals

606

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



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DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	24	1	25
%Service Providers	3.85%	-	3.85%
%TCM	-	1.43%	1.43%

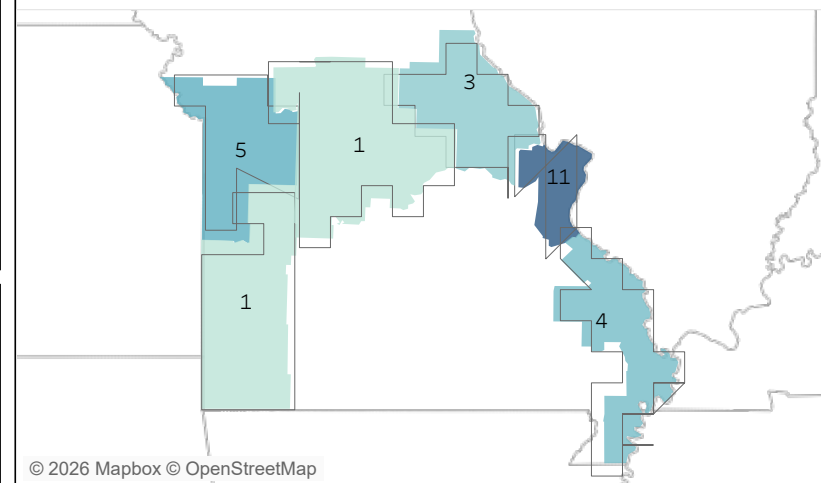
Provider Corrective Action Plans Ended Previous Month

3

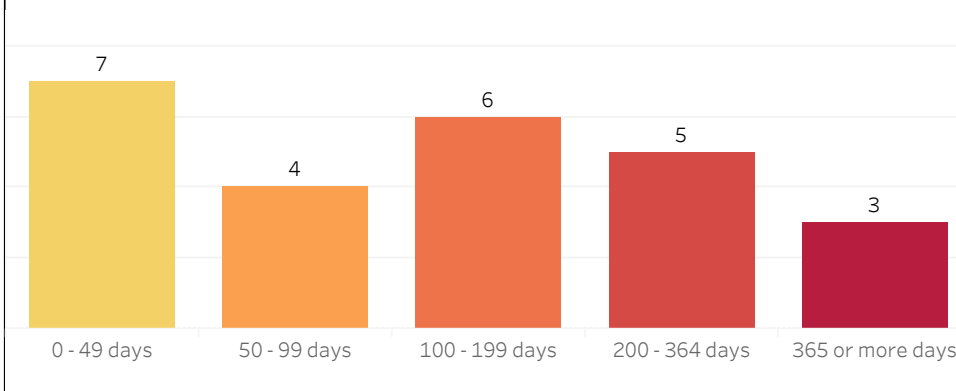
Provider Corrective Action Plans Implemented Previous Month

6

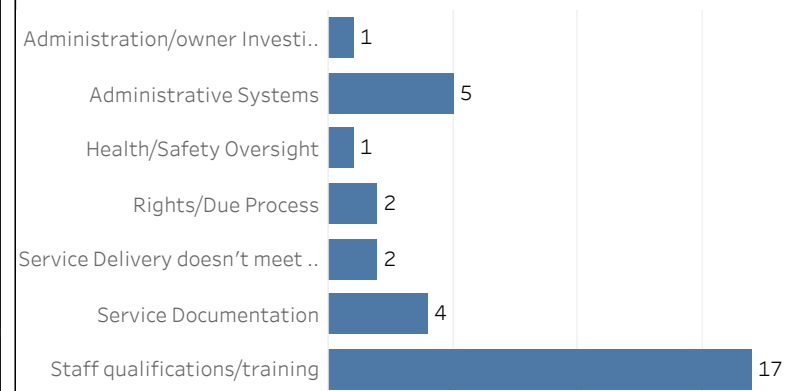
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP



MOQO: Supports to Families

Data on In-Home Supports



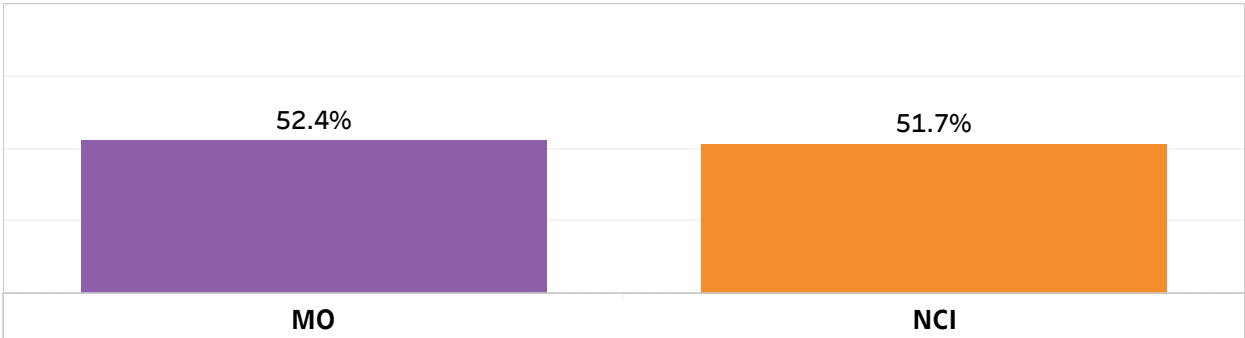
The **MOQO of Supports to Families** emphasizes families receiving information and services to meet their unique needs, including the needs of their family member with IDD. In many instances, Direct Support Professionals (DSPs) provide this vital support. A DSP may support a person with IDD with a variety of daily activities in many different settings. For DSPs providing in-home support, they may be key to supporting “the good life” of the person as well as the family overall. Therefore, it is important to understand the needs of this workforce so that they can continue to provide quality support.

The **NCI State of the Workforce (SoTW)** Survey collects data on the DSP workforce, including DSPs providing in-home supports (supports provided in a home owned by the person or their family). The dashboard is for CY2024 and provides some characteristics of DSPs providing in-home supports. For each measure, MO and national (NCI) averages are given.

Number of All Responding Agencies in Missouri and Nationally

MO	NCI
248	3,934

Out of All Responding Agencies, Percentage that Provide In-Home Supports



NCI defines **In-Home Supports** as supports “provided to a person in a home or apartment that is not owned or operated by a service agency.” This may include homemaker or personal care services.

	Average Starting Hourly Wage for DSPs Providing In-Home Supports	Average Hourly Wage for DSPs Providing In-Home Supports
MO	\$16.46	\$17.43
NCI	\$16.58	\$17.33

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

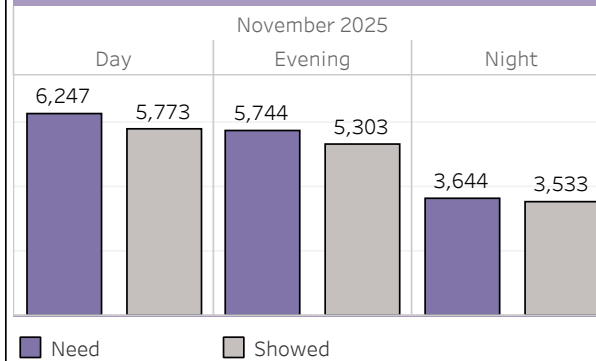
Count of Consumers by Program: January 2026

Grand Total	396
Bellefontaine Habilitation Center	77
Higginsville Habilitation Center	39
Northwest Community Services	108
Southeast Missouri Residential Services	63
Southwest Community Services	40
St Louis Developmental Disabilities Treatment Center	69

Direct Support Professional Absenteeism Reasons

	Aug 2025	Sep 2025	Oct 2025	Nov 2025
# of Staff Holdovers (volunteer/manda..)	2,440	1,905	1,865	1,593
Call-ins (unexpected)	1,966	1,541	1,628	1,135
No Call/ No Show	94	74	58	59
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,208	1,889	1,504	1,282

Direct Support Professional Staffing by Shift November 2025



Percent Staffed

93.44%

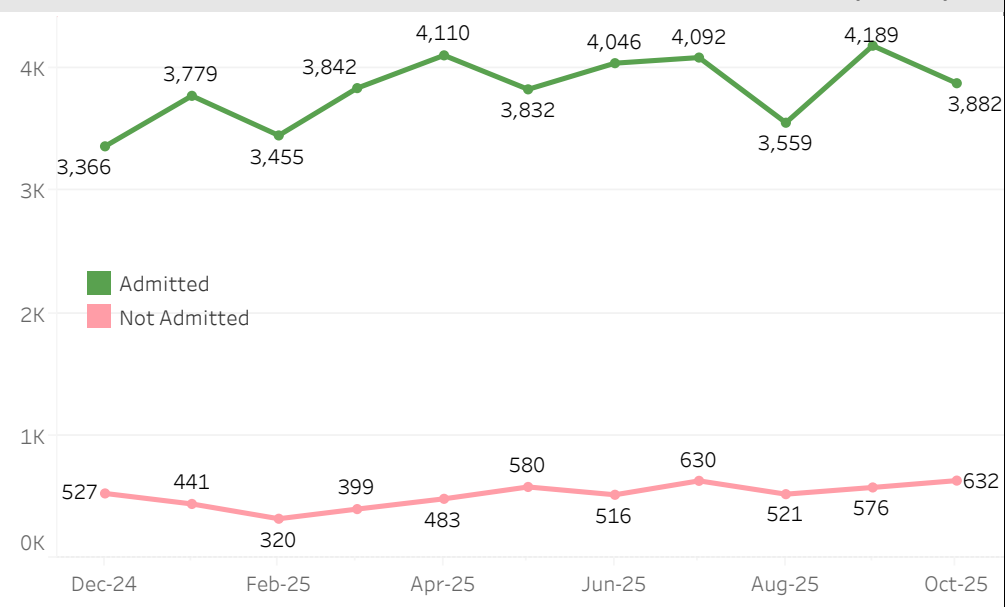
BHC	Need	4,136
BHC	Showed	4,005
NWCS	Need	3,740
NWCS	Showed	3,900
OB	Need	660
OB	Showed	645
SEMORS: Poplar Bluff	Need	1,833
SEMORS: Poplar Bluff	Showed	1,640
SEMORS: Sikeston	Need	1,350
SEMORS: Sikeston	Showed	1,068
South County	Need	735
South County	Showed	725
St. Charles	Need	1,155
St. Charles	Showed	1,022
SWCS	Need	2,026
SWCS	Showed	1,604

Direct Support Professional Filled Position Changes

	Aug 2025	Sep 2025	Oct 2025	Nov 2025
Employees Started	80	28	38	27
Employment Ended	52	28	38	27
Net Employee Change	28	0	0	0

	November 2025		
	Employees Started	Employment Ended	Net Employee Change
BHC	4	6	-2
HHC	10	5	5
HOPE	0	0	0
NWCS - Hig..	2	2	0
NWCS - Mar..	4	2	2
NWCS - Ray..	0	0	0
SEMORS: Si..	3	5	-2
SEMORS: Po..	0	3	-3
South Coun..	2	0	2
St. Charles	0	0	0
SWCS	2	4	-2

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



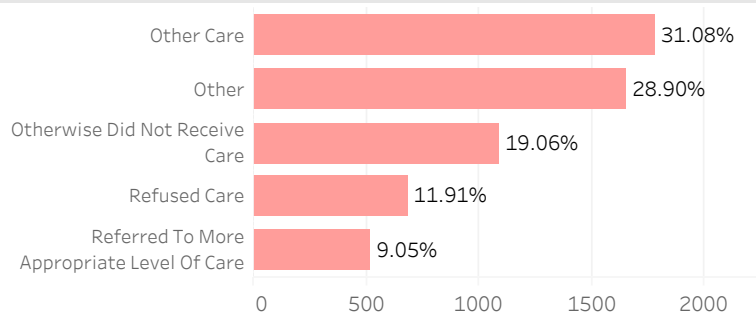
For those presenting at a BHCC (as of 10/31/2025):

88.23% were admitted
11.77% were not admitted

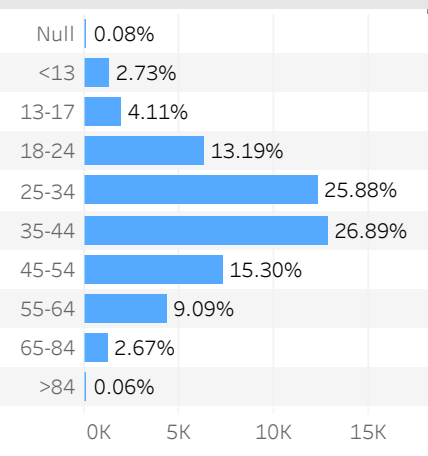
46.42% sought help for Mental Health
15.95% sought help for Substance Use



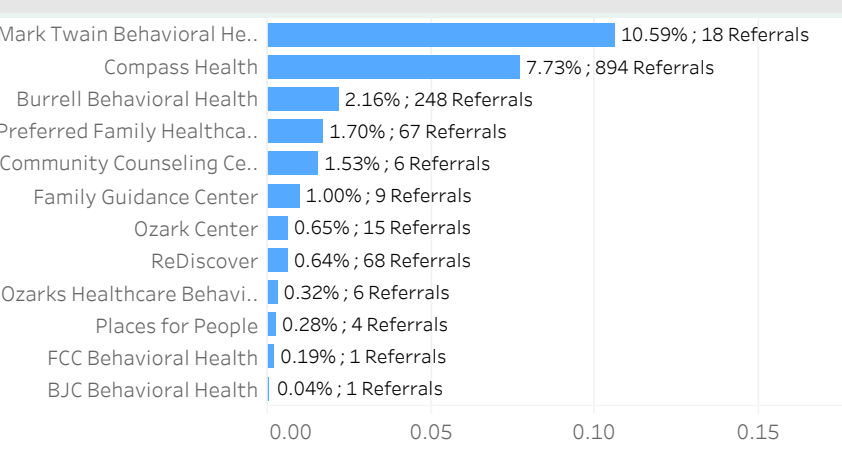
Reason Not Admitted



Persons by Age Group



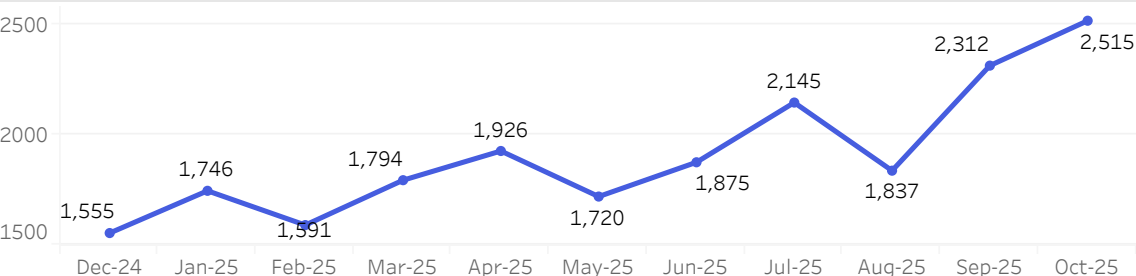
Percent of Referrals that are Law Enforcement



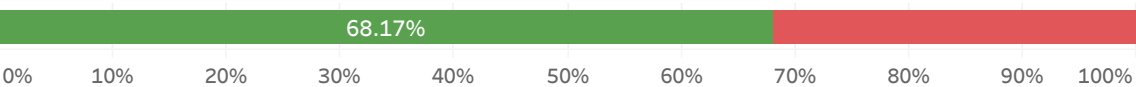
Average Time Spent by Law Enforcement

Data temporarily removed due to data source evaluation.

Community Behavioral Health Liaison (CBHL) Referrals



Contact Success Rate



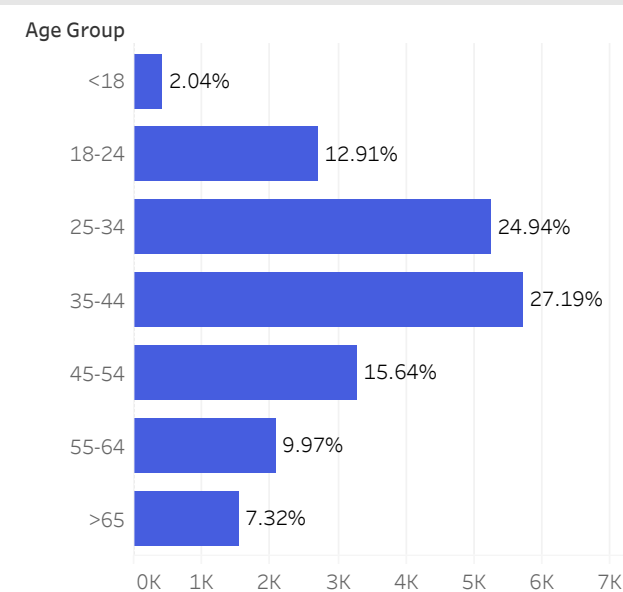
CBHL Successful Contacts

15,312

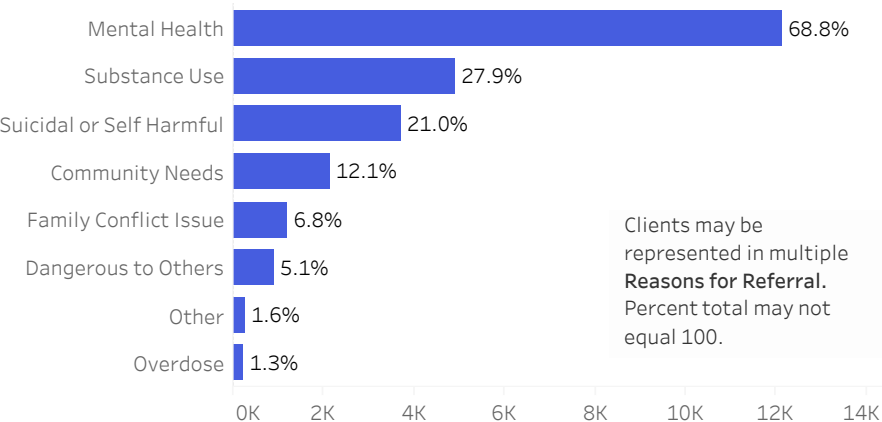
CBHL Contacts with IDD Diagnosis

429

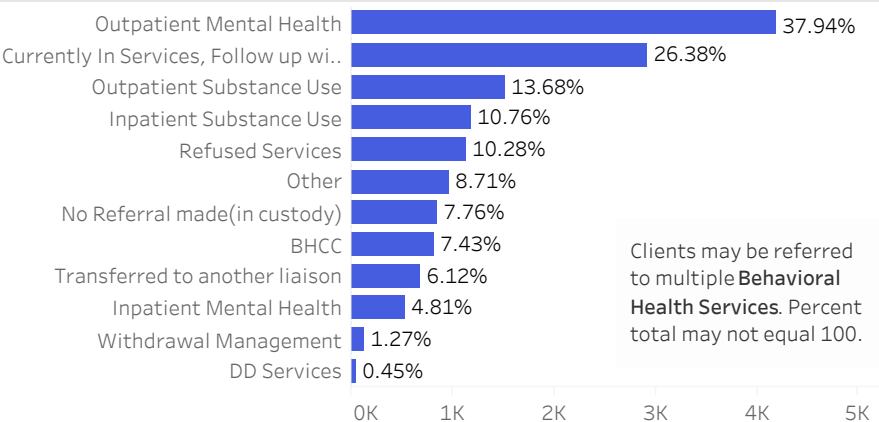
Referrals by Age Group



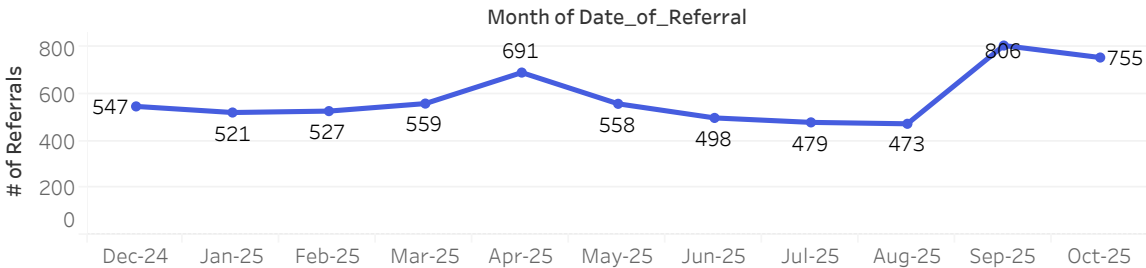
CBHL Referral Reason



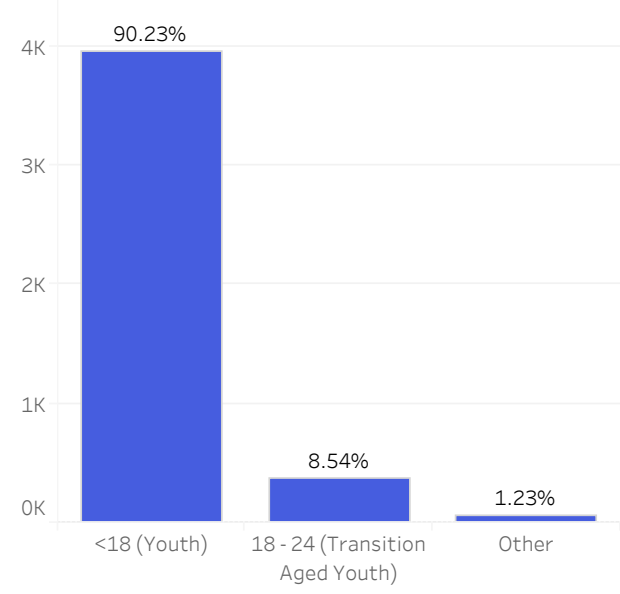
CBHL Outcome of Referral



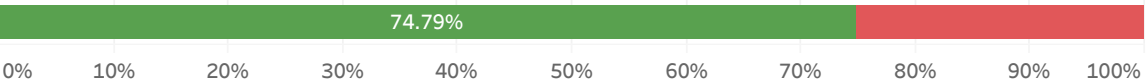
Youth Behavioral Health Liaison Referrals by Month



YBHL Referrals by Age



YBHL Contact Success Rate



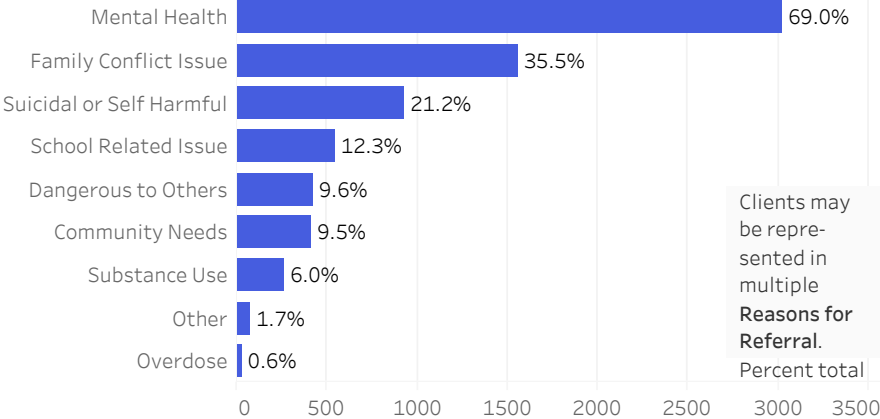
YBHL Successful Contacts

3,316

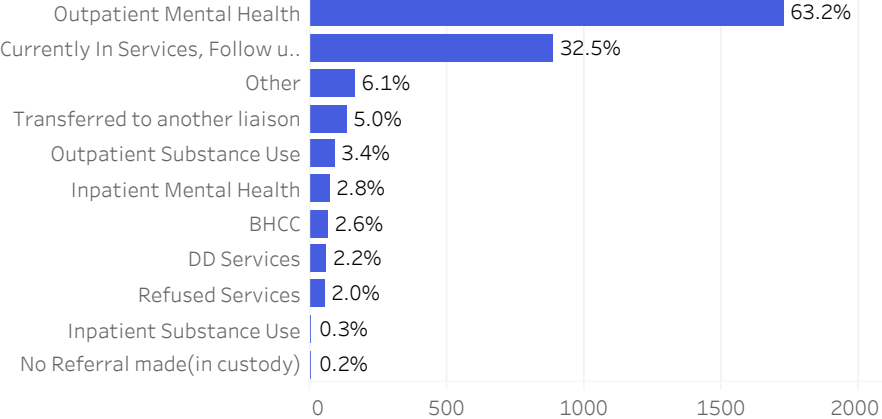
YBHL Contacts with IDD Diagnosis

222

YBHL Referral Reason



YBHL Outcome of Referral

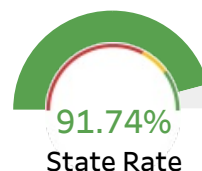


BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
75,405



State Expected Completed
82,198

Top 3 Providers



Family Self Help Center Inc



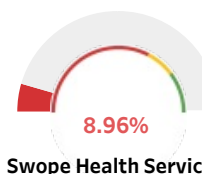
Westend Clinic



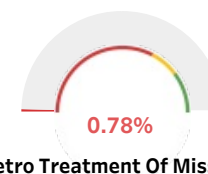
Arthur Center

Provider	Completed	Expected	Rate
Family Self Help Center Inc	694	694	100.00%
Westend Clinic	302	302	100.00%
Arthur Center	142	142	100.00%
Community Counseling Center	62	62	100.00%
Preferred Family Healthcare, Inc.	15,099	15,102	99.98%
Center For Life Solutions, Inc.	1,509	1,513	99.74%
ReDiscover	2,411	2,419	99.67%
SEMOBH	4,723	4,740	99.64%
Salvation Army	1,209	1,214	99.59%
Compass Health Inc.	19,802	19,975	99.13%
Tri-County Mental Health Services	505	510	99.02%
Family Guidance Center	803	816	98.41%
BJC Behavioral Health	199	205	97.07%
Mark Twain Behavioral Health	1,957	2,035	96.17%
Clark Center	199	209	95.22%
Bootheel Counseling Services	31	33	93.94%
Family Counseling Center, Inc.	4,116	4,442	92.66%
Burrell, Inc.	5,473	5,932	92.26%
Heartland Center for Behavioral Ch..	7,121	7,994	89.08%

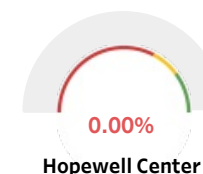
Bottom 3 Providers



Swope Health Services



Metro Treatment Of Missouri, I



Hopewell Center

Provider	Completed	Expected	Rate
Ozark Center	1,800	2,244	80.21%
Queen Of Peace Center	1,084	1,363	79.53%
North Central MO Mental Health Ce..	20	26	76.92%
Gibson Center for Behavioral Change	1,994	2,605	76.55%
ARCA	2,562	3,680	69.62%
Ozarks Medical Center	2	3	66.67%
Gateway Foundation, Inc.	873	1,343	65.00%
BHG XLIII, LLC	58	95	61.05%
BHG XXVIII	28	46	60.87%
DRD Management, Inc.	218	383	56.92%
VCPHCS XV, LLC	63	119	52.94%
BHG XXIX	18	38	47.37%
Truman Medical Center Inc	187	671	27.87%
BJK Peoples Health Center	23	87	26.44%
Community Mental Health Consulta..	45	264	17.05%
Places For People	12	85	14.12%
Swope Health Services	60	670	8.96%
Metro Treatment Of Missouri, LP	1	129	0.78%
Hopewell Center	0	8	0.00%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 11/1/2024 to 10/31/2025.
Information last updated on 12/28/2025.

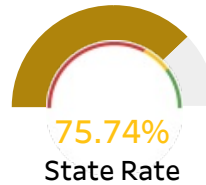
BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Status Reports for Mental Health Services

Status Report Type
Admissions

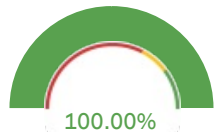
Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
27,065

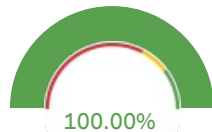


State Status Reports Expected
35,733

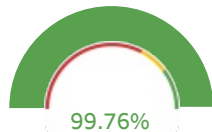
Top 3 Providers



Adapt of Missouri, LLC.

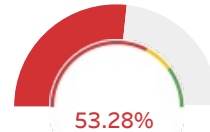


Comprehensive Health Systems

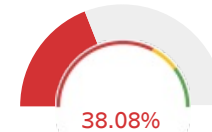


Compass Health Inc.

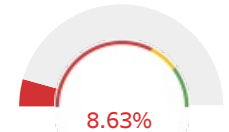
Bottom 3 Providers



Truman Medical Center Inc



Ozark Center



BJK Peoples Health Center

Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	1,117	1,117	100.00%
Comprehensive Health Syst..	58	58	100.00%
Compass Health Inc.	8,791	8,812	99.76%
Arthur Center	201	202	99.50%
Clark Center	1,003	1,019	98.43%
BJC Behavioral Health	2,535	2,579	98.29%
North Central MO Mental He..	703	718	97.91%
Family Counseling Center, In..	1,608	1,681	95.66%
Preferred Family Healthcare..	438	461	95.01%
ReDiscover	795	869	91.48%
Bootheel Counseling Services	439	487	90.14%
Family Guidance Center	891	992	89.82%
New Horizons Community S..	56	63	88.89%

Provider	Completed	Expected	Rate
Places For People	351	401	87.53%
SEMOBH	13	15	86.67%
Independence Center	209	245	85.31%
Ozarks Medical Center	784	928	84.48%
Community Counseling Cent..	539	659	81.79%
Swope Health Services	928	1,226	75.69%
Mineral Area CPRC	22	31	70.97%
Hopewell Center	85	129	65.89%
Mark Twain Behavioral Heal..	396	632	62.66%
Burrell, Inc.	3,850	6,231	61.79%
Tri-County Mental Health Se..	200	347	57.64%
Truman Medical Center Inc	276	518	53.28%
Ozark Center	412	1,082	38.08%
BJK Peoples Health Center	365	4,231	8.63%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

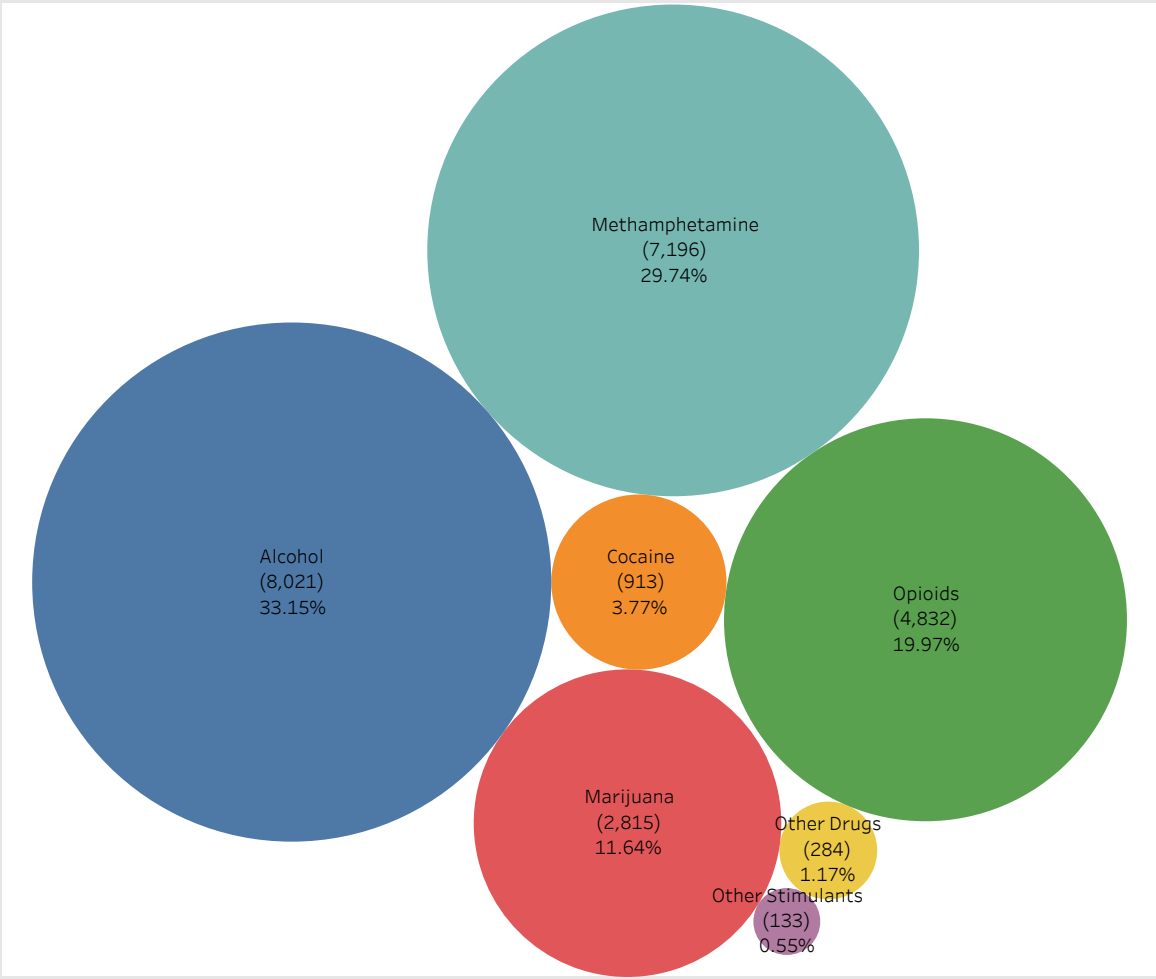
Data represents a rolling 12 months from 11/1/2024 to 10/31/2025.
Information last updated on 12/1/2025.

Primary Substances at Program Admission and Polysubstance Indicators

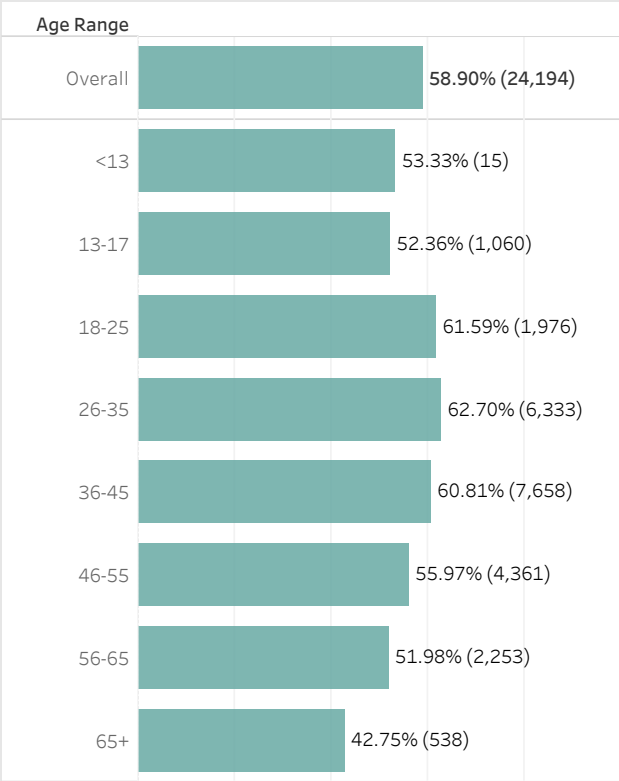
Program Admissions for the time period:
1/2/2025 to 1/1/2026

Programs Included
All

Primary Substances at Program Admission



% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual’s assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual rate change data points are based on distinct episode counts from the prior rolling year.

Yearly Changes

Year-Over-Year Change # of AUD Episodes

8.3%▲

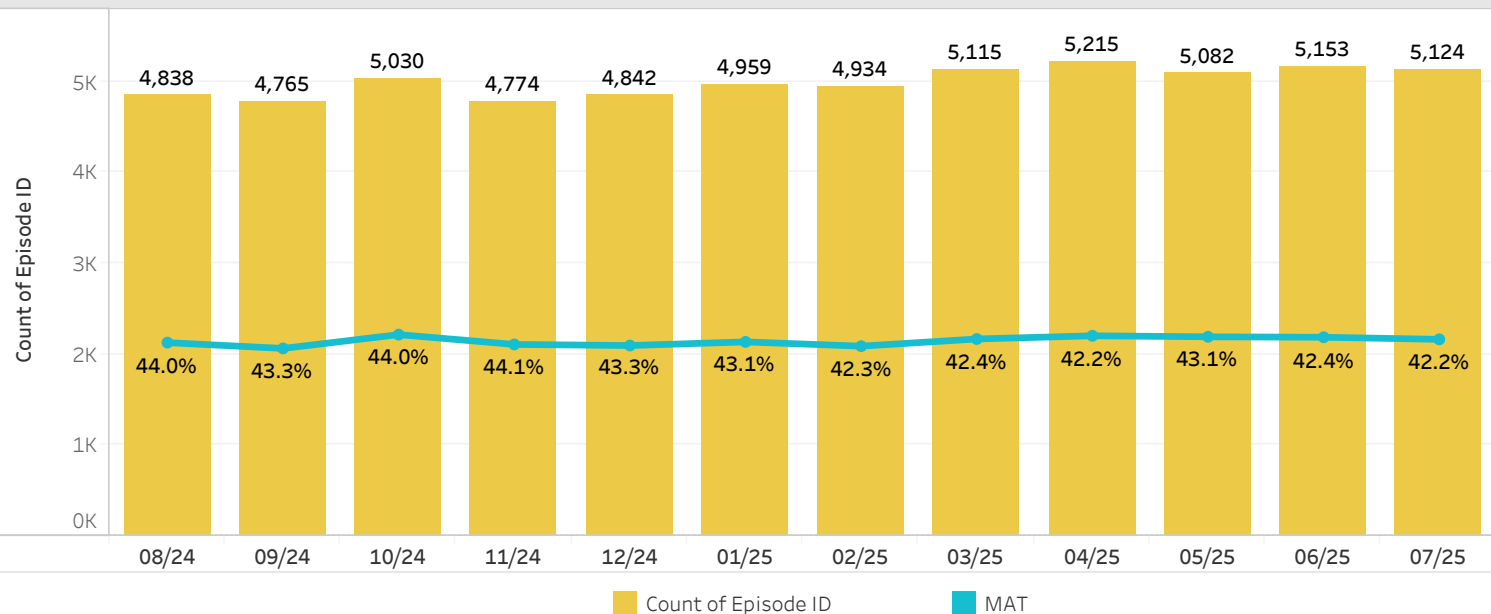
Year-Over-Year Change # of AUD Episodes with Medication

5.5%▲

Year-Over-Year MAUD Rate Change

-1.8%▼

Monthly Activity



Data Updated: December 12, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual rate change data points are based on distinct episode counts from the prior rolling year.

Yearly Changes

Year-Over-Year Change # of OUD Episodes

-1.7% ▼

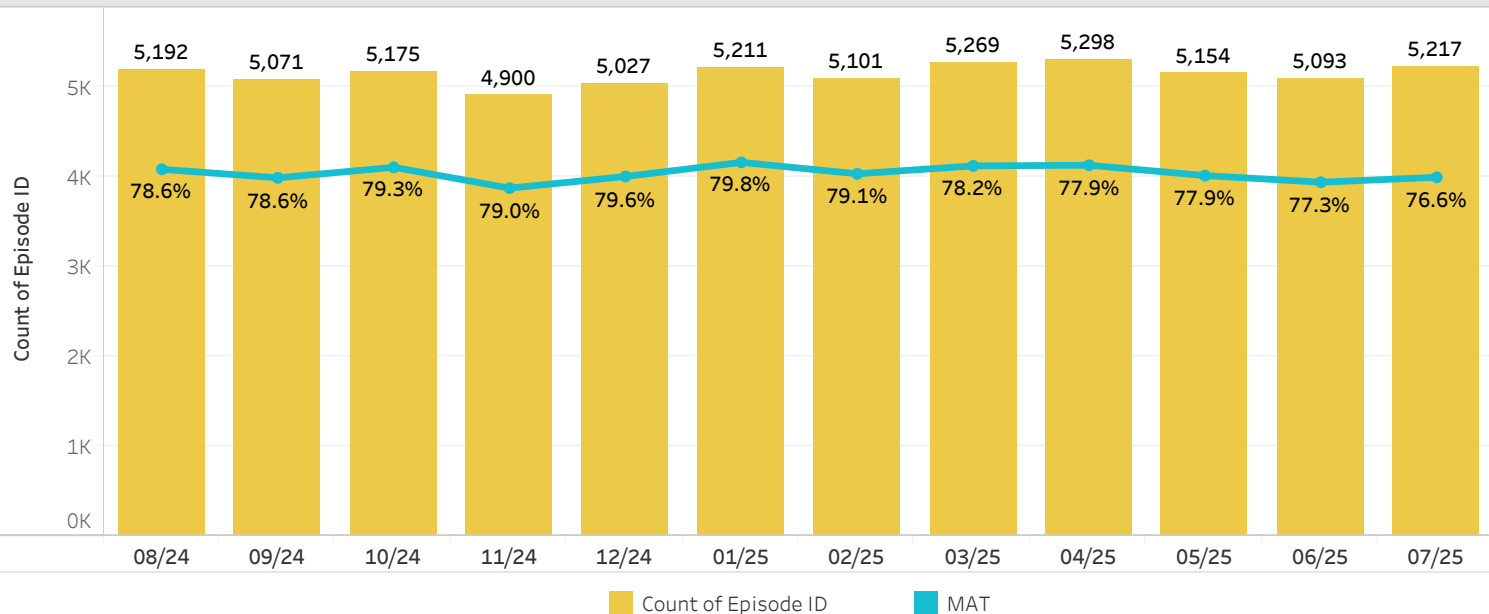
Year-Over-Year Change # OUD Episodes with Medication

-3.1% ▼

Year-Over-Year MOUD Rate Change

-0.8% ▼

Monthly Activity

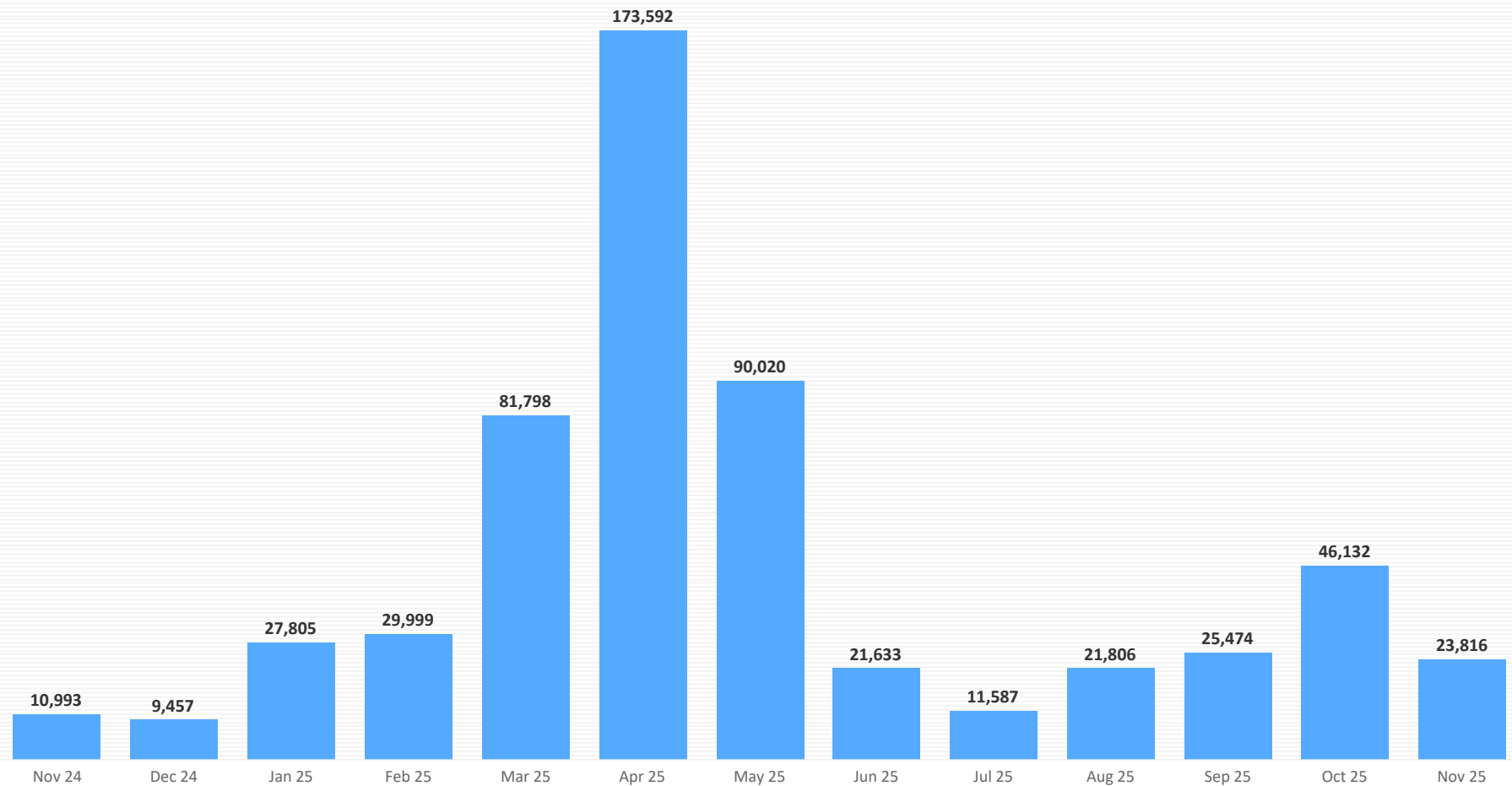


Data Updated: December 12, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention
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Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.